Life Science Leader's readership of pharmaceutical and biopharmaceutical executives have told us about their struggles in efficiently vetting potential CRO partners. In response to this input, Life Science Leader developed the CRO Leadership Awards.

Based on research from Industry Standard Research’s Contract Research Organization Quality Benchmarking annual online survey, 65 contract research organizations were evaluated on 27 different performance metrics. Research participants were recruited from biopharmaceutical companies of all sizes and were screened for decision-making influence and authority when it comes to working with contract research organizations. Respondents only evaluate companies with which they have worked on an outsourced project within the past 18 months. This level of qualification ensures that quality ratings come from actual involvement with a business and that companies identified as leaders are backed by experiential data. CROs have an opportunity to win these awards in up to three groups of outsourcing respondents — Big Pharma, Small Pharma, and Overall (combined Big and Small Pharma).

WHAT ARE THE AWARDS?
ISR survey participants were asked to provide an expectation rating for each CRO they have worked with in the past 18 months. Points were then totaled for a combined score for each attribute, and a composite score for each core category was determined. Winning CROs were determined when comparing their overall score vs. the competitive set.

To learn more about ISR's industry reports or customized research or to be included in future CRO Quality Benchmarking annual surveys, visit isrrreports.com or contact ISR at (919) 301-0106.
# 2016 CRO LEADERSHIP AWARDS

## CAPABILITIES

### TOP PERFORMERS

### OVERALL
- CHDR
- CRS Clinical Research Services
  - Andernach GmbH
- Vince & Associates Clinical Research

### BIG PHARMA
- CRS Clinical Research Services
  - Andernach GmbH

### EXCEEDED CUSTOMER EXPECTATIONS

### SMALL PHARMA
- Eurofins
  - Eurofins
- Novotech
- Vince & Associates Clinical Research
- DaVita Clinical Research
- Pharm-Olam International
- Duke Clinical Research Institute
- Quintiles
- Chiltern
- Lambda Therapeutic Research
- Celerion
- BioClinica

## COMPATIBILITY

### TOP PERFORMERS

### BIG PHARMA
- SGS Life Science Services
  - Andernach GmbH

### EXCEEDED CUSTOMER EXPECTATIONS

### OVERALL
- SGS Life Science Services
  - Andernach GmbH
- Tata
- Vince & Associates Clinical Research
- Eurofins
- Worldwide Clinical Trials
- Chiltern
- CHDR
- Medpace
- SynteractHCR
- Quintiles Clinical
- QPS Holdings
- Lambda Therapeutic Research
- PPD
- Covance
- DaVita Clinical Research
- Rho
- INC Research
- Inamed
- Novotech

### SMALL PHARMA
- Eurofins
- Chiltern
- Lambda Therapeutic Research
- Vince & Associates Clinical Research
- Rho
- Eurofins
- Medpace
- QPS Holdings
- Novotech

### BIG PHARMA
- CRS Clinical Research Services
  - Andernach GmbH

## EXPERTISE

### OVERALL
- US Oncology
- CRS Clinical Research Services
  - Andernach GmbH
- SGS Life Science Services
- Eurofins
- Vince & Associates Clinical Research
- Worldwide Clinical Trials
- Quintiles Clinical
- Pharm-Olam International
- Eurofins
- PPD
- Covance
- Quintiles
- DaVita Clinical Research
- Algorithm Pharma
- QPS Holdings
- Tata
- Medpace
- Inamed
- Chiltern
- Duke Clinical Research Institute
- WCCT Global
- PRA
- Lambda Therapeutic Research
- NAMSA
- INC Research
- Celerion
- PAREXEL

### SMALL PHARMA
- Duke Clinical Research Institute
- Pharm-Olam International
- Eurofins
- Eurofins
- CRS Clinical Research Services
  - Andernach GmbH
- Lambda Therapeutic Research
- Medpace
- Chiltern
- DaVita Clinical Research
- Algorithm Pharma
- Quintiles
- SGS Life Science Services
- Vince & Associates Clinical Research
- PAREXEL
- Covance
- Novotech
- TKL Research
- PPD
- Worldwide Clinical Trials
- BioClinica
- QPS Holdings

### BIG PHARMA
- CRS Clinical Research Services
  - Andernach GmbH
- Worldwide Clinical Trials
- Eurofins
- WCCT Global
- PRA
- PPD
- Covance
- QPS Holdings
- INC Research
- Celerion
- PAREXEL
- Premier Research
- DaVita Clinical Research
- Tata
- SynteractHCR
- NAMSA
- Eurofins
## Quality

### Overall

- CRS Clinical Research Services
- Andernach GmbH
- Worldwide Clinical Trials
- Eurofins
- DaVita Clinical Research
- Medpace
- Covance
- Tata
- Novotech
- Inamed
- US Oncology
- Quotient Clinical
- Vince & Associates Clinical Research
- Rho
- PPD
- Pharm-Olam International
- Lambda Therapeutic Research
- QPS Holdings
- Quintiles
- Chiltern
- INC Research
- WCCT Global
- Eurotrials

### Big Pharma

- CRS Clinical Research Services
- Andernach GmbH

### Small Pharma

- Eurofins
- Novotech
- Medpace
- Chiltern
- Pharm-Olam International
- SGS Life Science Services
- Lambda Therapeutic Research
- Algorithme Pharma
- Rho
- CRS Clinical Research Services
- Andernach GmbH
- DaVita Clinical Research

## Reliability

### Overall

- CRS Clinical Research Services
- Andernach GmbH

### Big Pharma

- CRS Clinical Research Services
- Andernach GmbH
- Worldwide Clinical Trials
- WCCT Global

### Small Pharma

- Eurofins
- Novotech
- Medpace
- Chiltern
- SGS Life Science Services
- Lambda Therapeutic Research
- Algorithme Pharma
- Rho

## Individual Attribute Awards

### Data Quality

- Overall
  - Eurofins
  - Worldwide Clinical Trials
  - CRS Clinical Research Services
  - Andernach GmbH
  - DaVita Clinical Research

### Operational Excellence

- Overall
  - Eurofins
  - Worldwide Clinical Trials
  - CRS Clinical Research Services
  - Andernach GmbH
  - DaVita Clinical Research

### Responsiveness

- Overall
  - Eurofins
  - Worldwide Clinical Trials
  - SGS Life Science Services
  - CRS Clinical Research Services
- Andernach GmbH
- Vince & Associates Clinical Research
- Medpace
- QPS
- Eurofins
- Quotient Clinical
- Tata
- PPD
- Lambda Therapeutic Research
- Chiltern
- SynteractHCR
- Covance
- INC Research
- US Oncology

### Technology for Real-Time Access to Data

- Overall
  - Eurofins
  - Worldwide Clinical Trials
  - SGS Life Science Services
- CRS Clinical Research Services
- Andernach GmbH
- Vince & Associates Clinical Research
- Medpace
- QPS
- Eurofins
- Quotient Clinical
- Tata
- PPD
- Lambda Therapeutic Research
- Chiltern
- SynteractHCR
- Covance
- INC Research
- US Oncology
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Categories Won: 
CRS Clinical Research Services
Andernach GmbH

Main Service Areas: 
Full Service in Clinical Trials

Services & Capabilities: 
Complete range of high-quality clinical trials from First in Human to Proof of Concept as well as Early in Patient trials.

Therapeutic Areas: 
Besides classic human pharmacology trials (including First in Human, PK/PD, Safety/Tolerance, DDI, FDI, QT/through QTc trials according to the updated ICH E14 guideline), special focus on the following therapeutic areas: respiratory, cardiovascular, dermatology, renal and hepatic impairment, gynecology, neurology, immunology/vaccines.

Individual Attribute Awards: 
Data quality, meeting overall project timelines, offered innovative solutions, operational excellence, responsiveness, technology for real-time access to data.

Drug Life Cycle Stages: 
Research & Development: Clinical (Phase 1, Phase 2, Phase 3)

I am very proud that our efforts to achieve highest client satisfaction are recognized by these awards. This appreciation is based on our experience and know-how built up over four decades in clinical research. To be leading in all core categories confirms our continuous strive for excellence. The outstanding quality and reliability is reflected by the high number of satisfied clients who repeatedly entrust CRS with the conduct of phase I/II clinical trials.

Torben Thomsen
Partner, President & CEO

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